

Spectralink 84-Series Call Server Interoperability

The tables below list the call servers that have been tested as interoperable with the Spectralink™ 84-Series handsets. Only products listed in the table have been tested for compatibility and acceptable performance with Spectralink 8440/8450/8452 and 8441/8453. Spectralink does not recommend or support deployments with products not listed in the table. This document will be updated as additional call servers are tested. Interoperability documents are found on the <u>Spectralink 84-Series Support page</u>.

On May 1st 2013, Spectralink announced the intention that Spectralink 84-Series handsets will be made available for sale in two variants, SIP, and SIP with Microsoft® Lync®. The standard SIP version supports direct integration with all call-servers listed in this Guide (except Microsoft), and SIP with Lync will additionally support Microsoft Lync. The handset's supported version will be identifiable via product ID & label markings.

84-Series Product IDs with Microsoft Lync Support

8440: 2200-37149-001, 2200-37150-001, 2200-37174-101, 2200-37175-101

8441: 2200-37290-001, 2200-37290-101

8450: 2200-37152-001, 2200-37153-001, 2200-37176-101, 2200-37177-101

8452: 2200-37172-001, 2200-37173-001, 2200-37198-101, 2200-37199-101

8453: 2200-37294-001, 2200-37294-101

All 8440/8450/8452 handsets manufactured before August 1, 2013 are the SIP with Lync variant, and will interoperate with Lync providing they operate with a Lync software release (4.4.x). If they are upgraded to a SIP only release (4.3.x) they will work with all listed call-server except Microsoft Lync. After August 1, 2013 8440/8450/8452 models shall be available for sale with SIP or SIP with Lync. Those handsets that have not been factory-enabled to run Microsoft Lync will not run Lync software releases. Lync handsets support Lync or non-Lync code, however 8441/8453 will not support 4.2.x or earlier.

As a result, starting with the 4.3.x & 4.4.x releases, Spectralink shall make available two different software release streams that support SIP (4.3.x), or SIP with Lync (4.4.x, 4.6.x). These software releases shall clearly identify if they support Lync or not.

The new Spectralink 8441/8453 models shall be launched with SIP or SIP with Lync variants. These models can only run 4.3.x software or later.

Spectralink handsets no longer support Polycom UCS releases after UCS version 4.1.0.

Microsoft Lync Integration

The following platforms have been tested with Spectralink 84-Series Lync software for all Spectralink models.

| Partner | PBX Software Version | Handset | Handset Software Version |
|-----------|----------------------|--------------------------|---|
| Microsoft | Lync 2010 | 8440/8450/8452 | SL 4.2.0.0197 SL 4.4.x* SL 4.6.x* |
| | | 8441/8453 | SL 4.4.x* SL 4.6.x* |
| | Lync 2013 | 8440/8450/8452/8441/8453 | SL 4.6.x* |

^{*} Only those 8440/8450/8452 handsets specifically marked as Lync-compatible can run this code.

Direct Integration

The following platforms have been tested with Spectralink 84-Series standard SIP software for all Spectralink 84-Series models.

| Partner | Platform | PBX Software Version | Handset Software Version |
|-----------------------------|--|----------------------------------|--------------------------|
| Avaya | Aura Communication Manager with Avaya Aura Session Manager | 6.3 | SL 4.3.0.0165 |
| | Aura Communication Manager with Avaya Aura SIP Enablement Services (SES) | 5.2.1 | UCS 4.0.0 15769 |
| | IP Office 500v2 | 9.0 | SL 4.3.0.0165 |
| (Nortel) | Communication Server 1000 (CS1K) | 7.6 | SL 4.7.0.2327 |
| BroadSoft | BroadWorks | R17 SP2 | UCS 4.0.1 |
| Cisco | Unified Communications Manager (UCM) | 7.x, 8.x | UCS 4.0.0 15769 |
| | | 9.x | SL 4.2.0.0197 |
| | | 10.x | SL 4.9.0.2005 |
| Digium | Asterisk Business Edition | C-2.3.3 | SL 4.2.0.0197 |
| | SwitchVox | 5.5.5 | SL 4.2.0.0197 |
| Interactive Intelligence | Customer Interaction Center (CIC) | CIC 3.0 SU 14 CIC 4.0 GA | UCS 4.0.0.20561 |
| Mitel | MiVoice Business 3300 ICP | 7.0 Active Version: 13.0.0.80 | SL 4.8.0.2004 |
| | 5000 CP | 5.0 SP1 | UCS 4.0.0 15769 |
| | 3300 ICP – Mxe Platform | 10.2.2.10 | UCS 4.0.0 15769 |
| NEC | UNIVERGE: Sphericall | Release 6 | UCS 4.0.0 |
| | UNIVERGE: SV8500 | S1 or later | SL 4.2.0.0197 |
| | UNIVERGE: SV8300 | Release 3 | SL 4.2.0.0197 |
| | UNIVERGE: SV8100 | Release 8 | SL 4.2.0.0197 |
| ShoreTel | ShoreTel Unified Communications Solution | 14.2 | SL 4.8.0.2004 |
| Siemens | HiPath 3000 | V8 R5.7 | UCS 4.0.0.20561 |
| | HiPath 4000 | V6 R1.10.0 | UCS 4.0.0.20561 |
| | OpenScape Voice | V5.0.0 | UCS 4.0.0.20561 |
| Toshiba | IPedge IGS | V 1.1.11-1 | UCS 4.0.2.8017 |
| | CIX40, CIX100, CIX200, CIX670, or CIX1200 | Release AR520MT055 | UCS 4.0.2.8017 |
| | Strata CIX40, CIX100, CIX200, and CIX670 | Release AR520MT055 | UCS 4.0.2.8017 |
| Vertical | Wave IP500 Communications Platform | Wave ISM 4.5 | SL 4.3.0.0172 |
| | Wave IP2500 Communications Platform | Wave ISM 4.5 | SL 4.3.0.0172 |

Gateway Integration

The following call servers have been tested with all Spectralink 84-Series models.

| Call Server | Gateway Partner | Platform | Gateway Software Version | Handset Software Version |
|--|---|--------------|-----------------------------|-----------------------------|
| Microsoft Lync 4.0 Build 7577.0 | Network Equipment Technologies (NET) | UX | 1.0.2 | UCS 4.0.0 15769 |
| Avaya Communication Manager v5.0-6.1 | AudioCodes | Mediant 1000 | V6.20A.054 | UCS 4.0.2.8017 |
| Avaya (Nortel) Communications Server 1000 v 5.50J | AudioCodes | Mediant 1000 | V6.20A.054 | UCS 4.0.2.8017 |

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